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RESPONSE TO PRE-BID QUERIES

Imphal, 21st October 2026

No. CCML-7/4/2026-CCML-CCML: In response to the pre-bid queries received from prospective bidders in the prescribed format (Form 10(b)), the queries and the corresponding responses of CCML are set out in the table below. In terms of Clause 10.3(ii) of the RFE, the source of the queries is not identified.

2. Where the response is "No change. As per RFE.", the provisions of the RFE stand as published. Where an amendment is stated, the relevant clause shall be read as revised in the column "Amendment to RFE (revised clause)". The amendments are also incorporated in the Corrigendum dated 21st October 2026 published on the portal.
3. The last date and time for submission of bids is extended to 28th October 2026, 13:00 hrs, and Cover 1 will be opened on 28th October 2026 at 15:00 hrs. All other terms and conditions of the RFE remain unchanged.
4. These responses and the amendments form part of the RFE in terms of Clause 10.3(iii) and Clause 9.14(iii). Bidders are advised to monitor <https://manipurtenders.gov.in> and <https://ccmlmanipur.in> for further corrigenda, if any.

S.No	RFE Section / Clause No.	Page No.	Existing Clause Text	Query / Clarification Sought	CCML Response	Amendment to RFE (revised clause)
1	E-Tender Notification Last Date & Time for submission of bids	1	22nd October 2026, 13:00 Hrs	Request to extend the bid submission date by 2 weeks from the date of issuing of Pre-bid clarifications or Corrigendum. It will enable us to get the required approvals for financials and other related proposal documents	Accepted. The bid due date is extended by six (6) days. Bid validity of 180 days shall run from the revised bid due date. A corrigendum is being published on the portal.	Fact Sheet S.No 16 – Last Date & Time for Submission of Bids: 28th October 2026, 13:00 hrs. Fact Sheet S.No 17 – Date & Time of Opening of Cover 1 (Eligibility & Technical Bid): 28th October 2026, 15:00 hrs. All other dates and conditions in the Fact Sheet remain unchanged. Bid validity of 180 days shall be reckoned from the revised bid due date.

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2	1 – Brief Details of Empanelment (Fact Sheet)	6	Last Date & Time for Submission of Bids: 22nd October 2026, 13:00 hrs	In view of the ongoing festive season and resultant office closures/limited availability of key personnel, we request an extension of the bid submission deadline by two weeks from the date of issuance of the Corrigendum to allow adequate time for preparation of a comprehensive proposal.	Accepted. The bid due date is extended by six (6) days. Bid validity of 180 days shall run from the revised bid due date. A corrigendum is being published on the portal.	Fact Sheet S.No 16 – Last Date & Time for Submission of Bids: 28th October 2026, 13:00 hrs. Fact Sheet S.No 17 – Date & Time of Opening of Cover 1 (Eligibility & Technical Bid): 28th October 2026, 15:00 hrs. All other dates and conditions in the Fact Sheet remain unchanged. Bid validity of 180 days shall be reckoned from the revised bid due date.
3	Fact Sheet Sl. 14 to 16; 10.3(iii)	6, 33	"Last Date & Time for Submission of Bids: 22nd October 2026, 13:00 hrs". Pre-bid meeting: 12th October 2026.	The pre-bid meeting is on 12-Oct-2026 and bids close on 22-Oct-2026. The bid needs CA certificates with UDIN, a notarised undertaking on stamp paper, client certificates of value completed as on the bid due date and seven signed CVs. Request CCML to please extend the bid due date by two weeks from the date of publication of the pre-bid responses and corrigendum.	Accepted. The bid due date is extended by six (6) days. Bid validity of 180 days shall run from the revised bid due date. A corrigendum is being published on the portal.	Fact Sheet S.No 16 – Last Date & Time for Submission of Bids: 28th October 2026, 13:00 hrs. Fact Sheet S.No 17 – Date & Time of Opening of Cover 1 (Eligibility & Technical Bid): 28th October 2026, 15:00 hrs. All other dates and conditions in the Fact Sheet remain unchanged. Bid validity of 180 days shall be reckoned from the revised bid due date.
4	7.3(v) - Technical presentation; Fact Sheet Sl. 14	21, 6	"All Bidders meeting the eligibility criteria shall make a technical presentation of up to 30 minutes to the TEC, on a date notified on the portal, led by the proposed Privacy Lead / Engagement Lead. The presentation shall be confined to the proposal submitted".	Request CCML to please confirm that (a) the presentation may be made by video conference; (b) at least five working days' notice of the date is given; (c) the presentation deck is uploaded with Form 5 in Cover 1, or may be a summary of Form 5 prepared after bid submission; and (d) there is a page limit, if any, for Form 5 and its annexed sample templates.	No change. As per RFE (Clause 7.3(v) and Fact Sheet S.No 14). The date of the technical presentation will be notified on the portal.	No amendment.

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5	Fact Sheet Sl. 6, 7, 12; 10.4; 9.2	6, 33	"EMD INR 2,00,000 ... payable through NEFT / RTGS". 9.2(i): Performance Security "within fifteen (15) days of acceptance of the Work Order"; 9.2(ii): "valid for sixty (60) days beyond the date of completion of all contractual obligations".	Request CCML to please confirm that (a) the EMD may also be furnished as a Bank Guarantee or insurance surety bond, as permitted under Rule 170 of GFR 2017; (b) the Bid No. to be quoted in the NEFT narration is the RFE reference number or the portal tender ID; and (c) one Performance Security may be furnished for the first Work Order and topped up for later Work Orders.	No change. As per RFE (Clauses 9.2 and 10.4).	No amendment.
6	3.2 Applicability; 2. Introduction; C1	9, 8	"All departments, systems, applications, vendors and processing activities of the in-scope entity ... that handle personal data of citizens, employees, vendors and other Data Principals." C1: "obligations applicable to Government Data Fiduciaries".	Request CCML to please confirm, for applications hosted at the State Data Centre or operated by CCML / DIT on behalf of another department, whether CCML expects the assessment to treat the owner department as Data Fiduciary and CCML / DIT / NIC / the system integrator as Data Processor, and whether the Work Order for DIT covers the State Data Centre, SWAN and the CM Dashboard as shared platforms.	No change. As per RFE (Clause 3.2 – Applicability: scope is as stated in each Work Order).	No amendment.
7	3.1(i), 8.4(ii), 8.4(iii); Form 6B Reference Assignment	9, 27, 41	8.4(iii): the WOC shall review the plan "with reference to the Reference Assignment (Form 6B) and the size of the in-scope environment. Any variation of more than twenty percent (20%) in total effort from the Reference Assignment shall be supported by a	The Reference Assignment is 33 man-months for one in-scope entity. An in-scope entity can be CCML (about 20 staff) or a department with tens of applications. The State Data Centre alone hosts 35 mission-critical applications and 52 departmental websites. Request CCML to please state the size of environment that the Reference Assignment assumes: number of applications,	No change. As per RFE (Clause 8.4(iii) and Form 6B).	No amendment.

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			written justification". Form 6B: 33 man-months for "one in-scope entity".	databases, mobile applications, APIs, departments / business functions, locations and third-party processors.		
8	3. Standard Scope of work , 3.1 Applicability of Standard Scope of Work Orders	9	(iii) Unless otherwise specified in the Work Order, the Gap Assessment (Phases 1 to 7) shall be completed within 1–2 months of project initiation, and the overall engagement including Phases 8 to 10 shall be completed within 6 months.	We may request CCML to increase the timeline for Gap Assessment (Phase1 to 7) from 1-2 months to 4-5 months of project initiation , as it includes a bunch of important activities like, RoPA , Data Mapping,Third party and processor assessment . Further, request to clarify whether delays arising from stakeholder availability, information sharing, or access dependencies will result in corresponding timeline extensions.	No change. As per RFE (Clause 3.1(iii): timelines are as specified in the Work Order).	No amendment.
9	3.1(iii) - Timelines	9	"the Gap Assessment (Phases 1 to 7) shall be completed within 1-2 months of project initiation, and the overall engagement including Phases 8 to 10 shall be completed within 6 months".	Phases 1 to 7 carry 23 deliverables and 70% of the fee, and include a read-only review of every database schema, API payload and batch job of every in-scope system. Form 5 lays the same phases across six months. Request CCML to please confirm that the Work Order will set the timeline for Phases 1 to 7 on the basis of the in-scope environment, and that the period of 1-2 months is indicative for an entity of the Reference Assignment size.	No change. As per RFE (Clause 3.1(iii): timelines are as specified in the Work Order).	No amendment.
10	3.3 – In-Scope Digital Properties and Functions	9	Application-level review including database schemas and processing logic	We understand that CCML will facilitate required access to applications, APIs, database schemas and relevant stakeholders of each department/entity? Kindly clarify.	No change. As per RFE (Clauses 3.3 and 9.8(iii)).	No amendment.

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11	3.3; 3.4 Phase 2 Technical Examination; 9.8(iii)	10-11, 30	"Conduct a read-only review of database schemas (table and column definitions) for each in-scope system" and "Examine processing logic - API payloads, batch jobs, integration scripts and scheduled tasks". 9.8(iii): "Database reviews shall be read-only and shall be performed on CCML-approved systems and access arrangements."	Several State applications are built, hosted or operated by NIC, by system integrators or by other departments (for example eOffice, SPARROW, IFMS, e-District / e-Seba, Online ILP). Request CCML to please confirm that (a) CCML / the in-scope entity will obtain read-only access, schema exports, API specifications and source or job definitions from the application owner, NIC or the system integrator before the Work Order starts; (b) delay in such access extends the timeline with no liquidated damages; (c) CCML will provide the approved workstations or virtual desktops for the review; and (d) the review covers metadata and masked samples, with no export of production personal data.	No change. As per RFE (Clauses 3.3 and 9.8(iii)).	No amendment.
12	3.4 Phases of Delivery , Phase 1	10	Phase 1 – Project Initiation and Current State Assessment	We may request CCML to add Training & Awareness Session should be provided in Phase 1 also ,assuming the IRL's will be submitted by the SPOC selected for all departments in the organisation . We will request CCML to clarify .	No change. As per RFE (Clause 3.4, Phase 1, item (viii)).	No amendment.
13	Phase 6 – DPIA Assessment	12	Data Protection Impact Assessment (DPIA) – The Agency shall: (i) Identify high-risk processing activities.	We request clarification on whether the requirement for conducting a Data Protection Impact Assessment (DPIA) is intended to apply only to entities classified as Significant Data Fiduciaries (SDFs) under the	No change. As per RFE (Clause 3.4, Phase 6).	No amendment.

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			(ii) Develop a DPIA methodology. (iii) Assess privacy risks.	Digital Personal Data Protection Act (DPDPA). As per the Act, conducting a DPIA is mandatory for SDFs; however, for other Data Fiduciaries, the need for a DPIA is typically determined based on the organization's risk assessment, nature of personal data processing, and outcomes of the data discovery exercise. Kindly confirm the applicability and expected scope of this requirement.		
14	3.4 Phase 7 - Gap Assessment	12-13	"clause-by-clause assessment against DPDPA 2023, DPDP Rules 2025, applicable Government notifications and relevant sectoral requirements".	Request CCML to please list the Government notifications and sectoral requirements that form the baseline, for example the IT Act 2000 and CERT-In Directions of April 2022, the Aadhaar Act 2016 and UIDAI regulations, MeitY guidelines for Government websites and State Data Centres, the Manipur Public Services Delivery Guarantee Act, the RTI Act and the Public Records Act. Request CCML to also confirm that any law or notification outside the list is treated as a change in scope.	No change. As per RFE (Clause 3.4, Phase 7).	No amendment.
15	3.4 Phase 8 - Implementation Support; TRS	13	"Preparation of Technical Requirement Specifications (TRS) - engineering-ready work items for each identified gap, stating the problem statement, build steps, acceptance criteria and the DPDPA provision satisfied, structured for	Request CCML to please confirm that (a) a TRS is prepared for gaps that need a change to an application, database or integration, grouped by application, and not for policy or process gaps; (b) the agency's implementation support is advisory (planning, tracking, process redesign, workshops) and the build is done by the in-scope entity, NIC or its	No change. As per RFE (Clause 3.4, Phase 8).	No amendment.

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			direct pickup into sprint planning."	system integrator; and (c) the agency is not responsible for testing or certifying the remediation.		
16	Phase 9 – Training & Awareness	13	Training & Awareness Awareness and Capacity Building – conduct: (i) Leadership / senior management awareness sessions. (ii) Functional workshops. (iii) HR awareness sessions.	We understand that the CCML shall specify, under each Work Order, the expected number of Leadership Awareness Sessions, Functional Workshops, and HR Awareness Sessions to be conducted by the selected Bidder. Kindly confirm whether our understanding is correct or not	No change. As per RFE (Clause 3.4, Phase 9). The number of sessions, where required, will be specified in the Work Order.	No amendment.
17	Phase 9 – Training & Awareness	13	Training & Awareness Awareness and Capacity Building – conduct: (i) Leadership / senior management awareness sessions. (ii) Functional workshops. (iii) HR awareness sessions.	We may specify the expected number of Leadership Awareness Sessions, Functional Workshops, and HR Awareness Sessions to be conducted under each Work Order.	No change. As per RFE (Clause 3.4, Phase 9). The number of sessions, where required, will be specified in the Work Order.	No amendment.
18	3.4 Phase 9; C6 - Training and Awareness	13, 23	"Leadership / senior management awareness sessions. Functional workshops. HR awareness sessions."	Request CCML to please state, for the Reference Assignment, the number of sessions and participants per session, the mode (classroom at Imphal or virtual), and whether training material and notices are required in Manipuri (Meitei Mayek / Bengali script) in addition to English. Request CCML to also confirm that translation is a non-core service under 9.11.	No change. As per RFE (Clause 3.4, Phase 9). The number of sessions, where required, will be specified in the Work Order.	No amendment.

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19	4. Standard Deliverables	15	The empanelled Agency shall submit the following deliverables, as applicable to the Modules ordered in the Work Order, in a format and level of detail acceptable to CCML / the in-scope entity	As per our understanding ,any delays in the completion of deliverables arising from CCML's internal factors, dependencies, or decisions may result in a mutually agreed extension of the project timelines.	No change. As per RFE (Clause 9.5: liquidated damages apply only to delay attributable to the agency).	No amendment.
20	9.5 - Liquidated Damages	29	"For delay in submission of any milestone deliverable beyond the timeline in the Work Order, attributable to the agency, liquidated damages at 0.5% of the value of the delayed milestone per week or part thereof shall be levied, subject to a maximum of ten percent (10%) of the Work Order value."	Request CCML to please confirm that (a) time taken by CCML / the in-scope entity to respond to Information Request Lists, schedule working sessions and review deliverables is excluded from the delay; and (b) the Work Order states a response time for the in-scope entity (we suggest five working days for information and ten working days for review).	No change. As per RFE (Clause 9.5: liquidated damages apply only to delay attributable to the agency).	No amendment.
21	5 – Resource Categories and Minimum Qualifications	17	Core team CVs (7 in total) shall be of full-time employees on the payroll of the Bidder for at least six (6) months prior to the bid due date. The same individual may not be proposed against more than one category. Resources deployed on Work Orders shall meet the same minimum qualifications.	Requesting the relaxation of the criteria for the resources to be on the payroll of the bidder for at least six (6) months. This limits the bidder's ability to deploy competent resources adequately for each position. Requesting to remove the clause.	No change. As per RFE (Section 5 Note and Clause 9.3).	No amendment.

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22	Section 5 Note; Form 4	17, 39	"Core team CVs (7 in total) shall be of full-time employees on the payroll of the Bidder for at least six (6) months prior to the bid due date."	Request CCML to please confirm the evidence required for the six-month payroll condition (we suggest a certificate from the HR head, as under E8), and that employees of the Bidder who moved from a group entity through an internal transfer with continuity of service meet the condition.	No change. As per RFE (Section 5 Note and Clause 9.3).	No amendment.
23	9.3(i); Section 5 Note; 8.2(iii)(b)	28, 17	"The Privacy Lead and Project Manager named in the Resource Deployment Plan shall not be replaced during a Work Order except for resignation, medical incapacity or death". Section 5: "Resources deployed on Work Orders shall meet the same minimum qualifications." 8.2(iii)(b): an agency may have up to three Work Orders under execution.	Request CCML to please confirm that (a) the resources named in a Resource Deployment Plan need not be the seven core team members whose CVs are submitted in Form 4, provided they meet the minimum qualifications in Section 5; (b) one Privacy Lead and one Project Manager may be named on more than one concurrent Work Order, with man-months apportioned; and (c) the 5% deduction in 9.3(ii) is the sole remedy for an unapproved replacement.	No change. As per RFE (Section 5 Note and Clause 9.3).	No amendment.
24	5 – Resource Categories and Minimum Qualifications – Code R2 & R3	17	Project Manager – Graduate; minimum 10 years total experience; managed at least 1 IT / cyber security / GRC engagement for a Government / PSU client. Certifications: PMP or PRINCE2. Senior Privacy Consultant – Graduate; minimum 8 years	For the positions of Project Manager and Senior Privacy Consultant, we request CCML to also include (consider) the ISO/IEC 27001 Lead Auditor / Lead Implementer certification along with the other certifications. As the credentials substantiate Information Security engagements, it would be credible to consider the ISO/IEC 27001 LA/LI certifications. Requesting to kindly consider.	Accepted. ISO/IEC 27001 Lead Auditor / Lead Implementer is added as an accepted certification for R2 and R3 and, correspondingly, for B2 and B3. "Government / PSU client" for R2 / B2 has the meaning given to "Government client" in Section 6.	R2 – Project Manager. Minimum certification (any one, valid): PMP, PRINCE2, or ISO/IEC 27001 Lead Auditor / Lead Implementer. R3 – Senior Privacy Consultant. Minimum certification (any one, valid): CIPP (any), CIPM, CIPT, DCP, DCPLA, ISO/IEC 27701 Lead Implementer / Lead Auditor, or ISO/IEC 27001 Lead Auditor / Lead Implementer.

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			experience, including 4 years in data privacy / GRC. Certifications: CIPP (any), CIPM, CIPT, DCP, DCPLA or ISO/IEC 27701 Lead Implementer / Lead Auditor			Part B – B2 (Project Manager): Minimum certification (any one, valid): PMP, PRINCE2, or ISO/IEC 27001 Lead Auditor / Lead Implementer. Part B – B3 (Senior Privacy Consultant): Minimum certification (any one, valid): CIPP (any), CIPM, CIPT, DSCI DCP, DSCI DCPLA, ISO/IEC 27701 Lead Implementer, ISO/IEC 27701 Lead Auditor, ISO/IEC 27001 Lead Auditor or ISO/IEC 27001 Lead Implementer.
25	Section 5 (R2); 7.3 B2 - Project Manager	17, 22	"Minimum certification (any one, valid): PMP or PRINCE2" and "managed at least one (1) IT / cyber security / GRC engagement for a Government / PSU client".	Request CCML to please consider accepting equivalent programme-management and GRC certifications for the Project Manager (for example PgMP, CSM / SAFe, CISM, CISA or ISO/IEC 27001 Lead Auditor), and confirm that "Government / PSU client" has the meaning given to "Government client" in Section 6, including public sector banks and Government-owned companies.	Accepted in part. ISO/IEC 27001 Lead Auditor / Lead Implementer is added as an accepted certification for R2 and R3 (and B2 and B3). Other certifications are not added. "Government / PSU client" for R2 / B2 has the meaning given to "Government client" in Section 6.	R2 – Project Manager. Minimum certification (any one, valid): PMP, PRINCE2, or ISO/IEC 27001 Lead Auditor / Lead Implementer. R3 – Senior Privacy Consultant. Minimum certification (any one, valid): CIPP (any), CIPM, CIPT, DCP, DCPLA, ISO/IEC 27701 Lead Implementer / Lead Auditor, or ISO/IEC 27001 Lead Auditor / Lead Implementer. Part B – B2 (Project Manager): Minimum certification (any one, valid): PMP, PRINCE2, or ISO/IEC 27001 Lead Auditor / Lead Implementer. Part B – B3 (Senior Privacy Consultant): Minimum certification (any one, valid): CIPP (any), CIPM, CIPT, DSCI DCP, DSCI DCPLA, ISO/IEC 27701 Lead Implementer, ISO/IEC 27701 Lead Auditor, ISO/IEC 27001 Lead

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						Auditor or ISO/IEC 27001 Lead Implementer.
26	5 – Resource Categories and Minimum Qualifications	17	Resource Table	Requesting to add another resource – Data Governance Consultant / Analyst with the below qualifications: Graduate / Masters; 4-8 years experience, including 4 years in data management / governance; Sound knowledge / SME in DPDPA 2023 and Rules 2025.	Accepted. A Data Governance Consultant / Analyst with the stated qualification may be deployed on a Work Order against the R4 category and rate. The Core Team (7 CVs), Form 6A / 6B and the Technical Evaluation Matrix remain unchanged.	Section 5 – Note (revised): "Core team CVs (7 in total) shall be of full-time employees on the payroll of the Bidder for at least six (6) months prior to the bid due date. The same individual may not be proposed against more than one category. Resources deployed on Work Orders shall meet the same minimum qualifications. A Data Governance Consultant / Analyst (Graduate / Masters; 4 to 8 years' experience, including 4 years in data management / governance; sound knowledge of DPDPA 2023 and DPDP Rules 2025) may be deployed on a Work Order against the R4 category and rate."
27	5. Resource Categories and Minimum Qualifications (R1)	Page no. 17	Graduate in Engineering / Technology / Computer Applications / Law / Management; minimum 12 years total experience, including 6 years in data privacy / information security; led at least 2 privacy compliance engagements (DPDPA / GDPR / ISO 27001 / privacy framework)	Graduate in Engineering / Technology / Computer Applications / Law / Management; minimum 12 years total experience, including 6 years in data privacy / information security; led at least 1 privacy compliance engagements (DPDPA / GDPR / ISO 27001 / Gap Assessment / privacy framework)	Accepted. The minimum number of privacy compliance engagements led by the Privacy Lead is reduced to one (1) and "gap assessment" is added to the qualifying engagements. Part B (B1) is conformed accordingly.	Section 5 – R1 (revised): "Graduate in Engineering / Technology / Computer Applications / Law / Management; minimum 12 years total experience, including 6 years in data privacy / information security; led at least 1 privacy compliance engagement (DPDPA / GDPR / ISO 27001 / gap assessment / privacy framework)." Clause 7.3, Part B – B1 (revised): "Minimum engagements: led at least one (1) privacy compliance engagement (DPDPA / GDPR / ISO 27001 / gap assessment / privacy framework)." Scoring for privacy compliance engagements led: 1 to

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						2 – 3 marks; 3 to 4 – 4 marks; 5 or more – 5 marks. All other requirements of R1 and B1 are unchanged.
28	5. Resource Categories and Minimum Qualifications (R4)	Page no. 17	Graduate; minimum 4 years experience in data privacy / information security / GRC CIPT, CIPP (any), DCP, ISO/IEC 27001 Lead Auditor / Lead Implementer or ISO/IEC 27701 Lead Implementer	Graduate; minimum 4 years experience in data privacy / information security / GRC CIPT/CEH, CIPP (any), DCP, ISO/IEC 27001 Lead Auditor / Lead Implementer or ISO/IEC 27701 Lead Implementer	Accepted. CEH is added to the accepted certifications for R4 and, correspondingly, for B4.	Section 5 – R4 (revised): "Graduate; minimum 4 years experience in data privacy / information security / GRC. Certification (any one, valid): CEH, CIPT, CIPP (any), DCP, ISO/IEC 27001 Lead Auditor / Lead Implementer or ISO/IEC 27701 Lead Implementer." Clause 7.3, Part B – B4 is amended correspondingly (see S.No 30).
29	5. Resource Categories and Minimum Qualifications (R6)	Page no. 17	Graduate; minimum 5 years experience including delivery of privacy / information security training programmes. CIPP (any), CIPM, DCP, ISO/IEC 27001 Lead Auditor / Lead Implementer or ISO/IEC 27701 Lead Implementer	Graduate; minimum 5 years experience including delivery of privacy / information security training programmes. CIPP (any), DPDPA Certification/OEM Privacy Compliance Certificate /CIPM/DCP/ISO/IEC 27001 Lead Auditor / Lead Implementer or ISO/IEC 27701 Lead Implementer	Accepted. A DPDPA certification / OEM privacy compliance certificate is added to the accepted certifications for R6 and, correspondingly, for B6.	Section 5 – R6 (revised): "Graduate; minimum 5 years experience including delivery of privacy / information security training programmes. Certification (any one, valid): CIPP (any), DPDPA certification / OEM privacy compliance certificate, CIPM, DCP, ISO/IEC 27001 Lead Auditor / Lead Implementer or ISO/IEC 27701 Lead Implementer." Clause 7.3, Part B – B6 (revised) – Minimum certification (any one, valid): CIPP (any), DPDPA certification / OEM privacy compliance certificate, CIPM, DSCI DCP, ISO/IEC 27001 Lead Auditor / Lead Implementer or ISO/IEC 27701 Lead Implementer.

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30	B. Proposed Core Team (30 Marks) - B4	Page No.22	Privacy Consultant / Analyst – 2 CVs (maximum 3 marks per CV) Minimum qualification: Graduate. Minimum experience: 4 years in data privacy / information security / GRC. Minimum certification (any one, valid): CIPT, CIPP (any), DSCI DCP, ISO/IEC 27001 Lead Auditor / Lead Implementer or ISO/IEC 27701 Lead Implementer. A CV not meeting all the minimum requirements above shall be awarded zero (0) marks for this position.	Privacy Consultant / Analyst – 2 CVs (maximum 3 marks per CV) Minimum qualification: Graduate. Minimum experience: 4 years in data privacy / information security / GRC. Minimum certification (any one, valid): CEH/CIPT, CIPP (any), DSCI DCP, ISO/IEC 27001 Lead Auditor / Lead Implementer or ISO/IEC 27701 Lead Implementer. A CV not meeting all the minimum requirements above shall be awarded zero (0) marks for this position. At least one (1) DPDPA / Information Security / privacy compliance engagement – 1 mark.	Accepted. CEH is added to the accepted certifications and the qualifying engagement is widened to include information security engagements.	Clause 7.3, Part B – B4 (revised): "Privacy Consultant / Analyst – 2 CVs (maximum 3 marks per CV). Minimum qualification: Graduate. Minimum experience: 4 years in data privacy / information security / GRC. Minimum certification (any one, valid): CEH, CIPT, CIPP (any), DSCI DCP, ISO/IEC 27001 Lead Auditor / Lead Implementer or ISO/IEC 27701 Lead Implementer. A CV not meeting all the minimum requirements above shall be awarded zero (0) marks for this position." Scoring per CV (revised): Total experience: ≥ 4 and < 6 years – 1 mark; ≥ 6 years – 2 marks. At least one (1) DPDPA / information security / privacy compliance engagement – 1 mark.
31	B. Proposed Core Team (30 Marks) - B5	Page No.23	Technical Privacy & Security SME (applications, databases, APIs, cloud) – 1 CV Minimum qualification: B.E. / B.Tech / MCA or equivalent. Minimum experience: 8 years in application / database / cloud security or security audit. Minimum certification (any one, valid): CISA, CISSP, CISM or ISO/IEC 27001 Lead Auditor. A CV not meeting all the minimum requirements above	Technical Privacy & Security SME (applications, databases, APIs, cloud) – 1 CV Minimum qualification: B.E. / B.Tech / MCA or equivalent. Minimum experience: 8 years in application / database / cloud security/Network Security/ security audit. Minimum certification (any one, valid): CISA, CISSP, CISM or ISO/IEC 27001 Lead Auditor. A CV not meeting all the minimum requirements above shall be awarded zero (0) marks for this position.	Accepted. "Network security" is added to the qualifying experience for B5 and, correspondingly, for R5.	Clause 7.3, Part B – B5 (revised): "Technical Privacy & Security SME (applications, databases, APIs, cloud) – 1 CV. Minimum qualification: B.E. / B.Tech / MCA or equivalent. Minimum experience: 8 years in application / database / cloud security / network security / security audit. Minimum certification (any one, valid): CISA, CISSP, CISM or ISO/IEC 27001 Lead Auditor. A CV not meeting all the minimum requirements above shall be awarded zero (0) marks for this position."

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			shall be awarded zero (0) marks for this position.			Section 5 – R5 (revised) – Minimum qualification and experience: "B.E./B.Tech/MCA or equivalent; minimum 8 years experience in application / database / cloud / network security or security audit". Scoring basis for B5 is unchanged.
32	6. Eligibility Criteria (Definitions)	Page No. 18	"Similar Assignment" means a DPDPA compliance / gap assessment / ISO/IEC 27001/27701 implementation / GDPR or equivalent privacy compliance programme / privacy framework implementation, executed in India. "Information Security Assignment" means an ISO/IEC 27001 implementation / audit, or a cyber security audit / assessment, executed in India. "Government client" includes Central / State Government departments, PSUs, statutory bodies, public sector banks and Government-owned companies. Assignments shall be completed, or ongoing with the qualifying value of work certified by the client as completed, within the	"Similar Assignment " means a DPDPA compliance / gap assessment / ISO/IEC 27001/27701 implementation / GDPR or equivalent privacy compliance programme / privacy framework implementation, executed in India. "Information Security Assignment" means an ISO/IEC 27001 implementation / audit, or a cyber security audit / assessment, executed in India. "Government client" includes Central / State Government departments, PSUs, statutory bodies, public sector banks and Government-owned companies. Assignments shall be completed, or ongoing with the qualifying value of work certified by the client as completed, within the last Seven (7) financial years up to the bid due date. An assignment shall be claimed under only one of criteria E6 and E7, and under only one of parameters A2 and A3 of the Technical Evaluation Matrix, as declared by the Bidder in Form 3.	Accepted. The period for qualifying assignments in the Definitions is revised to seven (7) financial years and applies to criteria E6 and E7 and to parameters A2 and A3.	Section 6 – Definitions (revised): ""Similar Assignment" means a DPDPA compliance / gap assessment / ISO/IEC 27001/27701 implementation / GDPR or equivalent privacy compliance programme / privacy framework implementation, executed in India. "Information Security Assignment" means an ISO/IEC 27001 implementation / audit, or a cyber security audit / assessment, executed in India. "Government client" includes Central / State Government departments, PSUs, statutory bodies, public sector banks and Government-owned companies. Assignments shall be completed, or ongoing with the qualifying value of work certified by the client as completed, within the last seven (7) financial years up to the bid due date. An assignment shall be claimed under only one of criteria E6 and E7, and under only one of parameters A2 and A3 of the Technical Evaluation Matrix, as declared by the Bidder in Form 3."

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			last five (5) financial years up to the bid due date. An assignment shall be claimed under only one of criteria E6 and E7, and under only one of parameters A2 and A3 of the Technical Evaluation Matrix, as declared by the Bidder in Form 3.			
33	6. Eligibility Criteria (E6)	Page No. 18	The Bidder shall have executed or be currently executing Similar Assignments of the following value (excluding GST): (a) three (3) assignments each $\geq$ ₹ 40 Lakh; or (b) two (2) assignments each $\geq$ ₹ 50 Lakh; or (c) one (1) assignment $\geq$ ₹ 80 Lakh. At least one qualifying assignment shall be for a Government client. For ongoing assignments, the value of work completed and certified by the client as on the bid due date shall be reckoned.	The Bidder shall have executed or be currently executing Similar Assignments of the following value (excluding GST): (a) three (3) assignments each $\geq$ ₹ 40 Lakh; or (b) two (2) assignments each $\geq$ ₹ 50 Lakh; or (c) one (1) assignment $\geq$ ₹ 80 Lakh. At least one qualifying assignment shall be for a Government client. For ongoing assignmentss, the value of work completed and certified by the client as on the bid due date shall be reckoned.	Noted. The text proposed is the same as criterion E6 as published (the difference is typographical only); no change is required in E6. E6 is to be read with the Definitions as revised (last seven (7) financial years).	No amendment to the text of criterion E6. Refer to the revised Definitions in Section 6.
34	6. Eligibility Criteria	18	Documents Required for eligibility criteria points E6 & E7 Work Orders / Contracts with completion certificates or client	We request to amend the documents requirement for eligibility criteria points E6 & E7 as follows: Documents Required:	No change on the point raised; E6, E7 and Form 3 are as per RFE. The Definitions in Section 6 are revised only as regards the period of qualifying	Section 6 – Definitions (revised): ""Similar Assignment" means a DPDPA compliance / gap assessment / ISO/IEC 27001/27701 implementation / GDPR or equivalent privacy

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			certificates of value completed (Form 3), or CA certificate; for ongoing assignments, client certificate of value of work completed as on the bid due date	Work Orders / Contracts/completion certificates or client certificates/ CA certificate on value of work completed for on-going projects along with Form 3; For ongoing assignments, client certificate of value of work completed as on the bid due date	assignments (last seven (7) financial years), which applies to E6, E7, A2 and A3.	compliance programme / privacy framework implementation, executed in India. "Information Security Assignment" means an ISO/IEC 27001 implementation / audit, or a cyber security audit / assessment, executed in India. "Government client" includes Central / State Government departments, PSUs, statutory bodies, public sector banks and Government-owned companies. Assignments shall be completed, or ongoing with the qualifying value of work certified by the client as completed, within the last seven (7) financial years up to the bid due date. An assignment shall be claimed under only one of criteria E6 and E7, and under only one of parameters A2 and A3 of the Technical Evaluation Matrix, as declared by the Bidder in Form 3."
35	6 – Eligibility Criteria (E6, E7)	18	1. The Bidder shall have executed or be currently executing Similar Assignments of the following value (excluding GST): .. 2. The Bidder shall have executed or be currently executing at least two (2) Information Security Assignments for Government clients. For ongoing assignments, the value of work completed and certified	In Government projects, completion/work value certificates are not issued promptly despite satisfactory execution of work, making compliance difficult for bidders. Therefore, we request that Purchase Order / Work Order be accepted as valid documentary evidence for both completed and ongoing assignments.	No change on the point raised; E6, E7 and Form 3 are as per RFE. The Definitions in Section 6 are revised only as regards the period of qualifying assignments (last seven (7) financial years), which applies to E6, E7, A2 and A3.	Section 6 – Definitions (revised): ""Similar Assignment" means a DPDPA compliance / gap assessment / ISO/IEC 27001/27701 implementation / GDPR or equivalent privacy compliance programme / privacy framework implementation, executed in India. "Information Security Assignment" means an ISO/IEC 27001 implementation / audit, or a cyber security audit / assessment, executed in India. "Government client" includes Central / State Government

S.No	RFE Section / Clause No.	Page No.	Existing Clause Text	Query / Clarification Sought	CCML Response	Amendment to RFE (revised clause)
			by the client as on the bid due date shall be reckoned. Documents Required: Work Orders / Contracts with completion certificates or client certificates of value completed (Form 3), or CA certificate; for ongoing assignments, client certificate of value of work completed as on the bid due date			departments, PSUs, statutory bodies, public sector banks and Government-owned companies. Assignments shall be completed, or ongoing with the qualifying value of work certified by the client as completed, within the last seven (7) financial years up to the bid due date. An assignment shall be claimed under only one of criteria E6 and E7, and under only one of parameters A2 and A3 of the Technical Evaluation Matrix, as declared by the Bidder in Form 3."
36	7.3 – Technical Evaluation (A2)	21	Number of Similar Assignments (DPDPA compliance / gap assessment / ISO/IEC 27001 or 27701 implementation / GDPR or equivalent privacy compliance programme / privacy framework implementation, executed in India), executed or ongoing in the last five financial years, each of value $\geq$ ₹ 40 Lakh (excluding GST). For ongoing assignments, the value certified by the client as completed on the bid due date shall be reckoned.	In Government projects, client certificates indicating the value of work completed are often not issued. Therefore, we request that Purchase Order / Work Order be accepted as valid documentary evidence for both completed and ongoing assignments.	No change on the point raised; E6, E7 and Form 3 are as per RFE. The Definitions in Section 6 are revised only as regards the period of qualifying assignments (last seven (7) financial years), which applies to E6, E7, A2 and A3.	Section 6 – Definitions (revised): ""Similar Assignment" means a DPDPA compliance / gap assessment / ISO/IEC 27001/27701 implementation / GDPR or equivalent privacy compliance programme / privacy framework implementation, executed in India. "Information Security Assignment" means an ISO/IEC 27001 implementation / audit, or a cyber security audit / assessment, executed in India. "Government client" includes Central / State Government departments, PSUs, statutory bodies, public sector banks and Government-owned companies. Assignments shall be completed, or ongoing with the qualifying value of work certified by the client as completed, within the last seven (7) financial years up to the bid due date. An assignment shall

S.No	RFE Section / Clause No.	Page No.	Existing Clause Text	Query / Clarification Sought	CCML Response	Amendment to RFE (revised clause)
						be claimed under only one of criteria E6 and E7, and under only one of parameters A2 and A3 of the Technical Evaluation Matrix, as declared by the Bidder in Form 3."
37	Section 6 Definitions; E6; E7; A2; A3; Form 3	18, 21, 38	"Work Orders / Contracts with completion certificates or client certificates of value completed (Form 3), or CA certificate". "Credentials of a parent, subsidiary, affiliate or group company of the Bidder shall not be considered."	Request CCML to please confirm that (a) where a client contract carries a confidentiality clause, a certificate from the statutory auditor / CA with UDIN stating the client sector, scope, period and value, with the client name masked, is accepted for E6, E7, A2 and A3; (b) a self-certified extract of the work order with the commercial schedule is accepted with the CA certificate; (c) assignments under a framework or rate contract are counted at the aggregate value of call-offs for the same client; and (d) a DPDPA / privacy assignment for a private-sector client in India qualifies as a Similar Assignment.	No change on the point raised; E6, E7 and Form 3 are as per RFE. The Definitions in Section 6 are revised only as regards the period of qualifying assignments (last seven (7) financial years), which applies to E6, E7, A2 and A3.	Section 6 – Definitions (revised): ""Similar Assignment" means a DPDPA compliance / gap assessment / ISO/IEC 27001/27701 implementation / GDPR or equivalent privacy compliance programme / privacy framework implementation, executed in India. "Information Security Assignment" means an ISO/IEC 27001 implementation / audit, or a cyber security audit / assessment, executed in India. "Government client" includes Central / State Government departments, PSUs, statutory bodies, public sector banks and Government-owned companies. Assignments shall be completed, or ongoing with the qualifying value of work certified by the client as completed, within the last seven (7) financial years up to the bid due date. An assignment shall be claimed under only one of criteria E6 and E7, and under only one of parameters A2 and A3 of the Technical Evaluation Matrix, as declared by the Bidder in Form 3."
38	6. Eligibility Criteria	18	The Bidder shall have a minimum average annual turnover of ₹ 30 Crore from IT / ITeS	We request to amend the clause as follows: The Bidder shall have a minimum average annual turnover of ₹ 100	No change. As per RFE (Section 6, E2 and Clause 7.3, A1).	No amendment.

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			consulting / cyber security / information security audit / GRC / data privacy advisory services over the last three audited financial years.	Crore from IT / ITeS consulting / cyber security / information security audit / GRC / data privacy advisory services over the last three audited financial years.		
39	7.3. Technical Evaluation	21	A1. Average annual turnover from IT / ITeS consulting / cyber security / information security audit / GRC / data privacy advisory services over the last three audited financial years. ≥ ₹ 30 Cr and < ₹ 50 Cr – 6 marks ≥ ₹ 50 Cr and < ₹ 100 Cr – 8 marks ≥ ₹ 100 Cr – 10 marks	We request to amend the clause as follows: Average annual turnover from IT / ITeS consulting / cyber security / information security audit / GRC / data privacy advisory services over the last three audited financial years. ≥ ₹ 100 Cr and < ₹ 120 Cr – 6 marks ≥ ₹ 120 Cr and < ₹ 150 Cr – 8 marks ≥ ₹ 150 Cr – 10 marks	No change. As per RFE (Section 6, E2 and Clause 7.3, A1).	No amendment.
40	E2; Financial Years; A1	18	"minimum average annual turnover of INR 30 Crore from IT / ITeS consulting / cyber security / information security audit / GRC / data privacy advisory services over the last three audited financial years".	Request CCML to please confirm that the CA certificate may state turnover from the Bidder's consulting / risk advisory business segment as reported in its audited accounts, where the accounts do not report the listed service lines separately.	No change. As per RFE (Section 6, E2 and Clause 7.3, A1).	No amendment.
41	E4, E5 - ISO/IEC 27001 and ISO 9001 / CMMI	18	E4: "valid ISO/IEC 27001 certification for the organisation (or its India practice delivering	Request CCML to please confirm that for E5, as for E4, a certificate that covers the India practice / business unit delivering the	No change. As per RFE (Section 6, E4 and E5).	No amendment.

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			the services)". E5: "valid ISO 9001 certification or a valid CMMI Level 3 (or above) appraisal".	services is accepted, and that a certificate issued to the Bidder's India firm with the delivering offices in its scope statement meets both criteria.		
42	6 – Eligibility Criteria (E8)	18	The Bidder shall have a minimum of 30 full-time professionals on its payroll in its cyber security / GRC / data privacy practice in India as on the bid due date, of whom at least 8 hold any one of the following valid privacy certifications: CIPP/E, CIPP/A, CIPM, CIPT, DSCI DCPLA, DSCI DCP, ISO/IEC 27701 Lead Implementer or ISO/IEC 27701 Lead Auditor.	Requesting you to please modify the clause: The Bidder shall have a minimum of 30 full-time professionals ... of whom at least 8 hold any one of the following valid privacy certifications: CIPP/E, CIPP/A, CIPM, CIPT, DSCI DCPLA, DSCI DCP, ISO/IEC 27701 Lead Implementer or ISO/IEC 27701 Lead Auditor.	Accepted, as amended.	E8 (revised): "The Bidder shall have a minimum of 10 full-time professionals on its payroll in its cyber security / GRC / data privacy practice in India as on the bid due date, of whom at least 5 hold any one of the following valid certifications: CIPP/E, CIPP/A, CIPM, CIPT, CEH, DSCI DCPLA, DSCI DCP, ISO/IEC 27701 Lead Implementer, ISO/IEC 27701 Lead Auditor, ISO/IEC 27001 Lead Implementer or ISO/IEC 27001 Lead Auditor."
43	6. Eligibility Criteria (E8)	Page No. 19	The Bidder shall have a minimum of 30 full-time professionals on its payroll in its cyber security / GRC / data privacy practice in India as on the bid due date, of whom at least 8 hold any one of the following valid privacy certifications: CIPP/E, CIPP/A, CIPM, CIPT, DSCI DCPLA, DSCI DCP, ISO/IEC 27701 Lead Implementer or	The Bidder shall have a minimum of 10 full-time professionals on its payroll in its cyber security / GRC / data privacy practice in India as on the bid due date, of whom at least 5 hold any one of the following valid privacy certifications: CIPP/E, CIPP/A, CIPM, CEH CIPT, DSCI DCPLA, DSCI DCP, ISO/IEC 27701 Lead Implementer or ISO/IEC 27701 Lead Auditor.	Accepted. The minimum number of professionals is revised to 10, of whom at least 5 must hold the listed certifications, and CEH is added to the list. ISO/IEC 27001 Lead Implementer / Lead Auditor are also added in response to another query.	E8 (revised): "The Bidder shall have a minimum of 10 full-time professionals on its payroll in its cyber security / GRC / data privacy practice in India as on the bid due date, of whom at least 5 hold any one of the following valid certifications: CIPP/E, CIPP/A, CIPM, CIPT, CEH, DSCI DCPLA, DSCI DCP, ISO/IEC 27701 Lead Implementer, ISO/IEC 27701 Lead Auditor, ISO/IEC 27001 Lead Implementer or ISO/IEC 27001 Lead Auditor."

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			ISO/IEC 27701 Lead Auditor.			
44	6 – Eligibility Criteria (E9)	19	The Bidder shall have a registered or branch office in India, and shall undertake to deploy the team and operate a project office at Imphal within 15 days of each Work Order.	Requesting to relax/remove the clause as it takes significant time period to setup a project office subject to various approvals. OR Alternatively, modify the clause allowing the bidder to set up a project office in Imphal within 90 days post the empanelment.	Accepted in part. The period for deploying the team and operating a project office at Imphal is extended to thirty (30) days of each Work Order (criterion E9 and Form 8(e)). On all other points, no change; as per RFE.	E9 (revised): "The Bidder shall have a registered or branch office in India, and shall undertake to deploy the team and operate a project office at Imphal within thirty (30) days of each Work Order." Form 8(e) (revised): "... We undertake to deploy the team and operate a project office at Imphal within thirty (30) days of each Work Order. ..." The remaining text of Form 8(e) is unchanged.
45	6. Eligibility Criteria (E9)	Page No. 19	The Bidder shall have a registered or branch office in India, and shall undertake to deploy the team and operate a project office at Imphal within 15 days of each Work Order.	The Bidder shall have a registered or branch office in India, and shall undertake to deploy the team and operate a project office at Imphal within 30 days of each Work Order.	Accepted. The period for deploying the team and operating a project office at Imphal is extended to thirty (30) days of each Work Order. Form 8(e) is conformed.	E9 (revised): "The Bidder shall have a registered or branch office in India, and shall undertake to deploy the team and operate a project office at Imphal within thirty (30) days of each Work Order." Form 8(e) (revised): "... We undertake to deploy the team and operate a project office at Imphal within thirty (30) days of each Work Order. ..." The remaining text of Form 8(e) is unchanged.
46	E9; 8.4(v); Form 8(e) - Project office at Imphal	19, 27, 43	"shall undertake to deploy the team and operate a project office at Imphal within 15 days of each Work Order".	Request CCML to please confirm that (a) the requirement is met by the deployed team working from the premises of CCML / the in-scope entity or from co-working space at the IT SEZ / IT Park, and a separate leased office is not required; (b) CCML will provide seating, network access and	Accepted in part. The period for deploying the team and operating a project office at Imphal is extended to thirty (30) days of each Work Order (criterion E9 and Form 8(e)). On all other points, no change; as per RFE.	E9 (revised): "The Bidder shall have a registered or branch office in India, and shall undertake to deploy the team and operate a project office at Imphal within thirty (30) days of each Work Order." Form 8(e) (revised): "... We undertake to deploy the team and

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				meeting rooms for the team for the duration of a Work Order; and (c) resources other than those needed on site (for example the Privacy Lead for reviews, and the Trainer outside training weeks) may work from the agency's offices on documentation that carries no personal data.		operate a project office at Imphal within thirty (30) days of each Work Order. ..." The remaining text of Form 8(e) is unchanged.
47	7.3. Technical Evaluation	21	A2. Number of Similar Assignments (DPDPA compliance / gap assessment / ISO/IEC 27001 or 27701 implementation / GDPR or equivalent privacy compliance programme / privacy framework implementation, executed in India), executed or ongoing in the last five financial years, each of value $\geq$ ₹ 40 Lakh (excluding GST). For ongoing assignments, the value certified by the client as completed on the bid due date shall be reckoned.	We request to amend the clause as follows: Number of Similar Assignments (DPDPA compliance / gap assessment / ISO/IEC 27001 or 27701 implementation / GDPR or equivalent privacy compliance programme / privacy framework implementation, executed in India), executed or ongoing in the last Ten financial years, each of value $\geq$ ₹ 40 Lakh (excluding GST). For ongoing assignments, the value certified by the client as completed on the bid due date shall be reckoned.	Accepted, as amended.	Clause 7.3, Parameter A2 (revised): "Number of Similar Assignments (DPDPA compliance / gap assessment / ISO/IEC 27001 or 27701 implementation / GDPR or equivalent privacy compliance programme / privacy framework implementation, executed in India), executed or ongoing in the last seven (7) financial years, each of value $\geq$ ₹ 40 Lakh (excluding GST). For ongoing assignments, the value certified by the client as completed on the bid due date shall be reckoned. 4 marks per qualifying assignment, up to a maximum of three (3) assignments: 1 assignment – 4 marks; 2 assignments – 8 marks; 3 or more assignments – 12 marks."
48	7.3. Technical Evaluation (100 Marks) - A2	Page No.21	Number of Similar Assignments (DPDPA compliance / gap assessment / ISO/IEC 27001 or 27701 implementation / GDPR or equivalent privacy compliance programme	Number of Similar Assignment (DPDPA compliance / gap assessment / ISO/IEC 27001 or 27701 implementation/ GDPR or equivalent privacy compliance programme / privacy framework implementation, executed in India), executed or ongoing in the last	Accepted in part. The look-back period of seven (7) financial years and the revised marking (4 marks per qualifying assignment, maximum three assignments) are accepted. The minimum value of ₹ 40 Lakh per	Clause 7.3, Parameter A2 (revised): "Number of Similar Assignments (DPDPA compliance / gap assessment / ISO/IEC 27001 or 27701 implementation / GDPR or equivalent privacy compliance programme / privacy framework implementation, executed in

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			/ privacy framework implementation, executed in India), executed or ongoing in the last five financial years, each of value $\geq$ ₹ 40 Lakh (excluding GST). For ongoing assignments, the value certified by the client as completed on the bid due date shall be reckoned. 3 marks per qualifying assignment, up to a maximum of four (4) assignments: 1 assignment – 3 marks 2 assignments – 6 marks 3 assignments – 9 marks 4 or more assignments – 12 marks	Seven financial years, . For ongoing assignments, the value certified by the client as completed on the bid due date shall be reckoned. 4 marks per qualifying assignment/Projects, up to a maximum of Three (3) assignments: 1 assignment – 4 marks 2 assignments – 8 marks , 3 assignments – 12 marks	assignment is retained, as the scoring bands begin at the eligibility threshold (Clause 7.3(i)).	India), executed or ongoing in the last seven (7) financial years, each of value $\geq$ ₹ 40 Lakh (excluding GST). For ongoing assignments, the value certified by the client as completed on the bid due date shall be reckoned. 4 marks per qualifying assignment, up to a maximum of three (3) assignments: 1 assignment – 4 marks; 2 assignments – 8 marks; 3 or more assignments – 12 marks."
49	7.3. Technical Evaluation	21	A3. Number of Information Security Assignments (ISO/IEC 27001 implementation / audit, or cyber security audit / assessment, executed in India) for Government clients (Central / State Government departments, PSUs, statutory bodies, public sector banks and Government-owned	We request to amend the clause as follows: A3. Number of Information Security Assignments (ISO/IEC 27001 implementation / audit, or cyber security audit / assessment, executed in India) for Government clients (Central / State Government departments, PSUs, statutory bodies, public sector banks and Government-owned companies), executed or ongoing in the last Ten financial years.	Accepted, as amended.	Clause 7.3, Parameter A3 (revised): "Number of Information Security Assignments (ISO/IEC 27001 implementation / audit, or cyber security audit / project / assessment, executed in India) for Government clients (Central / State Government departments, PSUs, statutory bodies, public sector banks and Government-owned companies), executed or ongoing in the last seven (7) financial years." Scoring bands (2 assignments – 2 marks; 3 to 4

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			companies), executed or ongoing in the last five financial years.			assignments – 3 marks; 5 or more assignments – 4 marks) are unchanged.
50	7.3. Technical Evaluation (100 Marks) -A3	Page No.21	Number of Information Security Assignments (ISO/IEC 27001 implementation / audit, or cyber security audit / assessment, executed in India) for Government clients (Central / State Government departments, PSUs, statutory bodies, public sector banks and Government-owned companies), executed or ongoing in the last five financial years.	Number of Information Security Assignments (ISO/IEC 27001 implementation / audit, or cyber security Project / assessment, executed in India) for Government clients (Central / State Government departments, PSUs, statutory bodies, public sector banks and Government-owned companies), executed or ongoing in the last Seven financial years.	Accepted in part. The look-back period of seven (7) financial years is accepted and "project" is added to the qualifying cyber security engagements. "Audit" is retained.	Clause 7.3, Parameter A3 (revised): "Number of Information Security Assignments (ISO/IEC 27001 implementation / audit, or cyber security audit / project / assessment, executed in India) for Government clients (Central / State Government departments, PSUs, statutory bodies, public sector banks and Government-owned companies), executed or ongoing in the last seven (7) financial years." Scoring bands (2 assignments – 2 marks; 3 to 4 assignments – 3 marks; 5 or more assignments – 4 marks) are unchanged.
51	7.3. Technical Evaluation	21	A4. Number of full-time professionals on the Bidder's payroll in its cyber security / GRC / data privacy practice in India as on the bid due date, holding any one of the following valid certifications: CIPP/E, CIPP/A, CIPM, CIPT, DSCI DCPLA, DSCI DCP, ISO/IEC 27701 Lead Implementer or ISO/IEC 27701 Lead Auditor.	We request to amend the clause as follows: A4. Number of full-time professionals on the Bidder's payroll in its cyber security / GRC / data privacy practice in India as on the bid due date, holding any one of the following valid certifications: CIPP/E, CIPP/A, CIPM, CIPT, DSCI DCPLA, DSCI DCP, ISO/IEC 27701 Lead Implementer or ISO/IEC 27701 Lead Auditor,ISO/IEC 27001 Lead Implementer or Lead Auditor	Accepted, as amended. The certification list in A4 is widened and the scoring bands are aligned to the revised minimum in criterion E8.	Clause 7.3, Parameter A4 (revised): "Number of full-time professionals on the Bidder's payroll in its cyber security / GRC / data privacy practice in India as on the bid due date, holding any one of the following valid certifications: CIPP/E, CIPP/A, CIPM, CIPT, CEH, DSCI DCPLA, DSCI DCP, ISO/IEC 27701 Lead Implementer, ISO/IEC 27701 Lead Auditor, ISO/IEC 27001 Lead Implementer or ISO/IEC 27001 Lead Auditor. 5 to 8 professionals – 2 marks; 9 to 12 professionals – 3 marks; more than 12 professionals – 4 marks."

S.No	RFE Section / Clause No.	Page No.	Existing Clause Text	Query / Clarification Sought	CCML Response	Amendment to RFE (revised clause)
52	7.3. Technical Evaluation (100 Marks) -A4	Page No.21	Number of full-time professionals on the Bidder's payroll in its cyber security / GRC / data privacy practice in India as on the bid due date, holding any one of the following valid certifications: CIPP/E, CIPP/A, CIPM, CIPT, DSCI DCPLA, DSCI DCP, ISO/IEC 27701 Lead Implementer or ISO/IEC 27701 Lead Auditor. 8 to 12 professionals – 2 marks 13 to 20 professionals – 3 marks More than 20 professionals – 4 marks	Number of full-time professionals on the Bidder's payroll in its cyber security / GRC / data privacy practice in India as on the bid due date, holding any one of the following valid certifications: CIPP/E, CIPP/A, CIPM, CIPT, DSCI DCPLA, DSCI DCP/CEH/ ISO/IEC 27701 Lead Implementer or ISO/IEC 27701 Lead Auditor. 2 to 3 professionals – 2 marks , 3 to 5 professionals – 3 marks, More than 5 professionals – 4 marks	Accepted in part. The addition of CEH to the certification list is accepted. The scoring bands proposed overlap and fall below the minimum of 5 certified professionals required under criterion E8 as revised, and are therefore aligned to that minimum as shown (Clause 7.3(i)). ISO/IEC 27001 Lead Implementer / Lead Auditor are also added in response to another query.	Clause 7.3, Parameter A4 (revised): "Number of full-time professionals on the Bidder's payroll in its cyber security / GRC / data privacy practice in India as on the bid due date, holding any one of the following valid certifications: CIPP/E, CIPP/A, CIPM, CIPT, CEH, DSCI DCPLA, DSCI DCP, ISO/IEC 27701 Lead Implementer, ISO/IEC 27701 Lead Auditor, ISO/IEC 27001 Lead Implementer or ISO/IEC 27001 Lead Auditor. 5 to 8 professionals – 2 marks; 9 to 12 professionals – 3 marks; more than 12 professionals – 4 marks."
53	Form 1 paragraph 2; 7.1 Preliminary Examination	36, 20	Form 1: "We accept all terms and conditions of the RFE without any deviation". 7.1: bids "containing any condition or deviation from the terms of this RFE, shall be rejected at this stage".	The RFE has no deviation form. Request CCML to please confirm that the pre-bid responses and corrigenda will address the contractual queries raised by Bidders, and that a statement of assumptions on delivery (not on contract terms) in Form 5 is not treated as a condition or deviation.	No change. As per RFE (Clause 7.1 and Form 1).	No amendment.
54	7.4. Financial Evaluation	24	The Total Evaluated Price (TEP) of each Bidder shall be computed as per Form 6B, by multiplying each quoted man-month rate by the fixed man-month	We request to amend the clause as follows: The selection of the successful Bidder shall be based on a Quality and Cost Based Selection (QCBS) methodology. The Technical Score (TS) and Financial Score (FS) of	No change. As per RFE (Fact Sheet S.No 4 and Clause 7.4: Least Cost System under Rule 193, GFR 2017).	No amendment.

S.No	RFE Section / Clause No.	Page No.	Existing Clause Text	Query / Clarification Sought	CCML Response	Amendment to RFE (revised clause)
			weight for that category under the Reference Assignment and summing the results. (iv) Technically qualified Bidders shall be ranked in ascending order of TEP, irrespective of their technical scores. The Bidder with the lowest TEP shall be declared L1, followed by L2, L3 and so on.	each technically qualified Bidder shall be normalized and combined using the prescribed weightages as follows: Combined Score (CS) = (Technical Score × 70%) + (Financial Score × 30%)		
55	7.4(ii); 9.1(ii), 9.1(iii); E9	24, 28, 19	"Rates shall be inclusive of all costs, including professional fees, travel to and within Manipur, boarding, lodging, local conveyance". 9.1(ii): "The Empanelment Rates shall remain firm for the entire period of empanelment including any extension. No escalation of any kind shall be admissible."	Rates are firm for up to three years and include travel within Manipur. Work Orders may cover district offices in any of the sixteen districts. Request CCML to please confirm that (a) the work location for a Work Order is Imphal unless the Scope Request states other locations; (b) travel and stay outside Imphal valley directed by CCML is reimbursed at actuals as per State Government rules; and (c) for the extension year the rates are revised by a stated index.	No change. As per RFE (Clauses 7.4(ii) and 9.1).	No amendment.
56	7.4(ii); 9.1(iii)	24, 28	"exclusive of GST, which shall be paid at actuals as applicable". 9.1(iii): "the man-day rate shall be computed as the man-month rate divided by twenty-two (22)".	Request CCML to please confirm that (a) a man-month is 22 working days of 8 hours; (b) any change in the rate of GST or any new tax or levy after the bid due date is to CCML's account; and (c) statutory holidays of the Government of Manipur are not working days for computing man-months.	No change. As per RFE (Clauses 7.4(ii) and 9.1).	No amendment.

S.No	RFE Section / Clause No.	Page No.	Existing Clause Text	Query / Clarification Sought	CCML Response	Amendment to RFE (revised clause)
57	7.5(i), 7.5(iii) - Reasonableness and abnormally low bids	24	"Where the TEP or the rate of any resource category of a Bidder appears abnormally low (for example, more than 20% below the estimated cost), the TEC may seek a written justification with a detailed cost build-up."	The L1 rates bind every empanelled agency for up to three years and include travel and stay at Imphal. Request CCML to please confirm that (a) a cost build-up is sought from every Bidder whose TEP is more than 20% below the estimated cost, and is not at the discretion of the TEC; and (b) the build-up is tested against the minimum qualifications in Section 5 and the cost of deployment at Imphal.	No change. As per RFE (Clauses 7.5 and 7.6).	No amendment.
58	7.6(ii), 7.6(iii) - L1 rate matching	25	"Matching shall be category-by-category; matching only the TEP is not acceptable." "Each such Bidder shall convey its unconditional acceptance in Form 7 within seven (7) days of the counter-offer."	Request CCML to please confirm that (a) the counter-offer will state the L1 rate for each of R1 to R6 and the technical score of L1; (b) the seven days are counted from receipt of the counter-offer by e-mail by the authorised signatory; and (c) a Bidder that declines keeps its EMD and its right to bid in future CCML tenders, as stated in 7.6(v).	No change. As per RFE (Clauses 7.5 and 7.6).	No amendment.
59	8.1 - Alphabetical Round Robin; 8.2(i), 8.2(ii)	26	"Each subsequent Work Order shall be offered to the next agency in the Allocation Sequence, irrespective of the value, size or duration of the Work Order." 8.2(ii): "An agency declining two (2) Work Orders during the period of empanelment (including any extension) shall be liable for de-empanelment".	Request CCML to please confirm that (a) a Work Order for Module B or C for an entity goes to the agency that delivered Module A for that entity, outside the rotation; (b) declining a Work Order of less than three man-months, or one where the agency has declared a conflict or a capacity constraint in writing, is not counted as a decline under 8.2(ii); and (c) CCML will share an indicative number of Work Orders and in-scope entities expected in the first year.	No change. As per RFE (Clauses 8.1 and 8.2).	No amendment.

S.No	RFE Section / Clause No.	Page No.	Existing Clause Text	Query / Clarification Sought	CCML Response	Amendment to RFE (revised clause)
60	8.2(iii)(a) - Skip on conflict of interest	26	An agency shall be skipped if it "has declared an actual or potential conflict of interest with respect to the in-scope entity (for example, being the system integrator, application developer, operator or third-party auditor of the in-scope systems ...)".	Request CCML to please confirm that (a) a prior or current statutory audit, internal audit, tax or advisory engagement of the agency with a department of the Government of Manipur, unrelated to the in-scope systems, is not a conflict under this clause; and (b) the Work Order Committee records the decision to skip in writing after hearing the agency.	No change. As per RFE (Clauses 8.1 and 8.2).	No amendment.
61	8.4(iv) - Fixed-price Work Order	27	"CCML shall issue a fixed-price Work Order with value equal to the approved man-months multiplied by the Empanelment Rates".	The in-scope environment is confirmed only after data discovery in Phase 2. Request CCML to please confirm that where the number of applications, databases or processors found in Phase 2 exceeds the number stated in the Scope Request by more than 10%, the Work Order is amended at the Empanelment Rates through the Work Order Committee.	No change. As per RFE (Clause 8.4).	No amendment.
62	9.4. Payment Terms (per Work Order)	Page no. 28-29	1.Acceptance of Project Charter, Project Plan and Information Request Checklist (Phase 1 initiation) - 10% 2.Completion of Phase 1 & Phase 2 (Applicability Assessment, Data Discovery & Mapping, RoPA) - 15% 3.Completion of Phase 3 & Phase 4 (Privacy Compliance Assessment,	1.Acceptance of Project Charter, Project Plan and Information Request Checklist (Phase 1 initiation) - 20% 2.Completion of Phase 1 & Phase 2 (Applicability Assessment, Data Discovery & Mapping, RoPA) - 15% 3.Completion of Phase 3 & Phase 4 (Privacy Compliance Assessment, Security Safeguards Assessment) - 15% 4.Completion of Phase 5 & Phase 6 (Breach Readiness, Retention	Accepted. The milestone percentages are revised as shown.	Clause 9.4 – Payment Terms (revised milestone schedule, % of Work Order value): 1. Acceptance of Project Charter, Project Plan and Information Request Checklist (Phase 1 initiation) – 20% 2. Completion of Phase 1 & Phase 2 (Applicability Assessment, Data Discovery & Mapping, RoPA) – 15% 3. Completion of Phase 3 & Phase 4 (Privacy Compliance

S.No	RFE Section / Clause No.	Page No.	Existing Clause Text	Query / Clarification Sought	CCML Response	Amendment to RFE (revised clause)
			Security Safeguards Assessment) - 15% 4.Completion of Phase 5 & Phase 6 (Breach Readiness, Retention Assessment, DPIA Framework) - 15% 5.Completion of Phase 7 (Detailed DPDPA Gap Assessment Report, Gap Register, Compliance Scorecard) - 10% 6.Completion of Phase 8 & Phase 9 (Privacy Documentation, Implementation Support, TRS, Training & Awareness) - 20% 7.Completion of Phase 10 and acceptance of Final Compliance Report, Roadmap and Executive Presentation - 10%	Assessment, DPIA Framework) - 10% 5.Completion of Phase 7 (Detailed DPDPA Gap Assessment Report, Gap Register, Compliance Scorecard) - 10% 6.Completion of Phase 8 & Phase 9 (Privacy Documentation, Implementation Support, TRS, Training & Awareness) - 20% 7.Completion of Phase 10 and acceptance of Final Compliance Report, Roadmap and Executive Presentation - 10%		Assessment, Security Safeguards Assessment) – 15% 4. Completion of Phase 5 & Phase 6 (Breach Readiness, Retention Assessment, DPIA Framework) – 10% 5. Completion of Phase 7 (Detailed DPDPA Gap Assessment Report, Gap Register, Compliance Scorecard) – 10% 6. Completion of Phase 8 & Phase 9 (Privacy Documentation, Implementation Support, TRS, Training & Awareness) – 20% 7. Completion of Phase 10 and acceptance of Final Compliance Report, Roadmap and Executive Presentation – 10% The remaining text of Clause 9.4 is unchanged.
63	9.4 - Payment Terms	28-29	"Payment shall be released on a milestone basis, linked to written acceptance by CCML / the in-scope entity of the corresponding Phase(s) and deliverables. No mobilisation advance shall be paid." "All payments shall be made within thirty (30) days of receipt of a valid invoice following written acceptance".	The RFE sets no period for acceptance. Request CCML to please confirm that a deliverable is deemed accepted if no written comments are received within fifteen working days of submission, and that payment is released by CCML where the in-scope entity is another department. Request CCML to also confirm who the paying authority is for Work Orders of departments other than CCML and DIT, and that budget sanction is in place before a Work Order is issued.	No change. As per RFE (Clause 9.4). The milestone percentages are revised as shown in the Amendment column.	Clause 9.4 – Payment Terms (revised milestone schedule, % of Work Order value): 1. Acceptance of Project Charter, Project Plan and Information Request Checklist (Phase 1 initiation) – 20% 2. Completion of Phase 1 & Phase 2 (Applicability Assessment, Data Discovery & Mapping, RoPA) – 15% 3. Completion of Phase 3 & Phase 4 (Privacy Compliance

S.No	RFE Section / Clause No.	Page No.	Existing Clause Text	Query / Clarification Sought	CCML Response	Amendment to RFE (revised clause)
						Assessment, Security Safeguards Assessment) – 15% 4. Completion of Phase 5 & Phase 6 (Breach Readiness, Retention Assessment, DPIA Framework) – 10% 5. Completion of Phase 7 (Detailed DPDPA Gap Assessment Report, Gap Register, Compliance Scorecard) – 10% 6. Completion of Phase 8 & Phase 9 (Privacy Documentation, Implementation Support, TRS, Training & Awareness) – 20% 7. Completion of Phase 10 and acceptance of Final Compliance Report, Roadmap and Executive Presentation – 10% The remaining text of Clause 9.4 is unchanged.
64	Termination			Request to add the following clause: "Bidder may terminate this contract or any particular services immediately upon written notice to CCML if Bidder reasonably determines that it can no longer provide the services in accordance with applicable law or its professional obligations."	No change. As per RFE (Clause 9.7).	No amendment.
65	9.7(ii), 9.7(iii), 9.7(v) - Termination	29-30	"CCML may terminate a Work Order by giving thirty (30) days' written notice, in which case the agency shall be paid for deliverables accepted and for work performed	Request CCML to please confirm that on termination for convenience (a) work in progress is paid on the man-months deployed up to the date of termination at the Empanelment Rates; (b) the Performance Security is released	No change. As per RFE (Clause 9.7).	No amendment.

S.No	RFE Section / Clause No.	Page No.	Existing Clause Text	Query / Clarification Sought	CCML Response	Amendment to RFE (revised clause)
			up to the date of termination on a pro rata basis."	within thirty days; and (c) the agency may terminate a Work Order where an undisputed invoice remains unpaid for more than ninety days.		
66	9.8(ii), 9.8(iii), 9.8(iv) - Confidentiality and Data Protection	30	"The agency shall report any personal data breach or security incident affecting data of the in-scope entity within six (6) hours of becoming aware of it." "No personal data shall be taken outside India or outside the premises / systems approved by the in-scope entity."	Request CCML to please confirm that (a) the six-hour period applies to incidents on the agency's own systems or caused by its personnel, and to incidents the agency observes during its review; (b) working papers, gap registers, RoPA and data flow diagrams that carry no personal data may be prepared on the agency's encrypted laptops and stored in the agency's India-hosted engagement systems; and (c) the agency may retain one archival copy of its working papers, without personal data, for professional and regulatory record-keeping.	No change. As per RFE (Clause 9.8).	No amendment.
67	9.9 Conflict of Interest – (ii)	30	An agency (including its affiliates) that prepares the gap assessment, roadmap or TRS for an in-scope entity shall not participate, directly or indirectly, in any procurement for supply of goods, software or implementation services arising from its own recommendations for that entity, during the Work Order and for one (1) year after its completion.	It is understood that the bidder would not participate in the procurement process for the supply of goods, softwares and implementation services arising from its recommendations in any form or capacity. However, for conducting the gap assessment, automated OEM softwares / tools would be required to carry out the various modules under the ambit of Gap Assessment such as RoPA, DPIA, Data Flow Mapping etc. Is CCML going to facilitate the procurement of such OEM softwares / tools before	No change. As per RFE (Clause 9.9(ii); and Clause 7.4(ii) – rates are inclusive of all costs).	No amendment.

S.No	RFE Section / Clause No.	Page No.	Existing Clause Text	Query / Clarification Sought	CCML Response	Amendment to RFE (revised clause)
				onboarding the bidder, or the bidder has to include the license cost of the same in the bid commercials / man-month rate? Requesting clarification.		
68	9.9(ii) - Conflict of Interest, downstream bar	30	"An agency (including its affiliates) that prepares the gap assessment, roadmap or TRS for an in-scope entity shall not participate, directly or indirectly, in any procurement for supply of goods, software or implementation services arising from its own recommendations for that entity, during the Work Order and for one (1) year after its completion."	Request CCML to please confirm that (a) the bar applies only to the in-scope entity named in that Work Order and only to procurements that implement a specific recommendation in the agency's deliverables; (b) it does not apply to procurements of CCML, DIT or other departments that were planned independently of the Work Order, including the packages under the MIND Project (Project Management Consultancy, Green State Data Centre, Manipur Cyber Security Operations Centre); (c) further advisory, audit, assurance and training services for the same entity are not "implementation services"; and (d) "affiliates" means entities in India that the agency controls or is controlled by.	No change. As per RFE (Clause 9.9(ii); and Clause 7.4(ii) – rates are inclusive of all costs).	No amendment.
69	9.10 - Intellectual Property	30	"All deliverables, intermediate documents, drafts, reports and other work products developed under any Work Order shall vest in CCML / the in-scope entity. The agency may retain pre-existing tools and methodologies, but grants CCML and the in-scope entity a perpetual,	Request CCML to please confirm that (a) the licence to pre-existing material is non-exclusive, non-transferable and for the internal use of CCML and the in-scope entity; (b) assessment tools, scripts and accelerators used to produce the deliverables are not themselves deliverables; and (c) the agency may reuse generic know-how and templates that carry no CCML information.	No change. As per RFE (Clause 9.10).	No amendment.

S.No	RFE Section / Clause No.	Page No.	Existing Clause Text	Query / Clarification Sought	CCML Response	Amendment to RFE (revised clause)
			royalty-free licence to use any such material embedded in the deliverables."			
70	9.12(i) to (iii) - Force Majeure	31	"including acts of God, epidemic or pandemic, flood, earthquake, fire, war, riot, civil disturbance, curfew, suspension of internet or telecommunication services ordered by a competent authority".	Request CCML to please confirm that (a) a travel or security advisory that prevents the agency from deploying or retaining personnel at the work location is treated as a Force Majeure event; (b) during such period the agency may continue off-site on work that needs no access to personal data; and (c) the agency may withdraw personnel from a location on safety grounds with notice to CCML, with the timeline extended and no liquidated damages.	No change. As per RFE (Clause 9.12).	No amendment.
71	9.13(i)(a), 9.13(iii), 9.13(iv) - Indemnity and Limitation of Liability	31	9.13(i)(a): indemnity for "any breach of its confidentiality or data protection obligations ... including any penalty imposed on CCML or the in-scope entity under the DPDPA 2023 to the extent attributable to such breach". 9.13(iii): "Except in respect of the indemnities at items (a), (b) and (c) of paragraph (i) above, which shall not be subject to any limit, the aggregate liability of the agency under a Work Order shall not exceed the	A penalty under the DPDPA 2023 can reach INR 250 crore. A Work Order under this empanelment is valued at approved man-months multiplied by the Empanelment Rates. The agency reviews databases in read-only mode on CCML-approved systems and does not host, operate or secure them. Request CCML to please confirm that the liability of the agency under items (a) and (c) is capped.	Accepted. Clause 9.13(iii) is amended so that the aggregate liability of the agency under a Work Order, including under the indemnities at paragraph (i), is limited to the total value of that Work Order.	Clause 9.13(iii) (revised): "Limitation of liability: The aggregate liability of the agency under a Work Order shall not exceed the total value of that Work Order. The aggregate liability of CCML under a Work Order shall not exceed the amount payable for deliverables accepted and work performed under that Work Order."

S.No	RFE Section / Clause No.	Page No.	Existing Clause Text	Query / Clarification Sought	CCML Response	Amendment to RFE (revised clause)
			total value of that Work Order."			
72	9.13(i)(c) - Indemnity for negligent act or omission	31	"(c) any negligent act or omission, wilful misconduct or fraud of the agency or its personnel" read with 9.13(iii): items (a), (b) and (c) "shall not be subject to any limit".	Item (c) places every negligent act or omission outside the cap. Read with 9.13(iii), no claim remains to which the cap applies. Request CCML to please confirm that the uncapped head is limited to gross negligence, wilful misconduct and fraud, and that ordinary negligence falls within the cap.	Accepted.	Clause 9.13(i)(c) (revised): "(c) any gross negligence, wilful misconduct or fraud of the agency or its personnel;"
73	9.13(i)(a), 9.13(iv) - Penalty pass-through and consequential loss	31	"including any penalty imposed on CCML or the in-scope entity under the DPDPA 2023 to the extent attributable to such breach" and 9.13(iv): consequential loss excluded "except in respect of the indemnities at items (a), (b) and (c)".	Request CCML to please confirm that (a) a penalty is passed through only where the Data Protection Board records a finding that the breach was caused by the agency's failure to follow the documented instructions of the in-scope entity; (b) the agency is given notice and the right to be heard in the proceedings before the Board; and (c) indirect and consequential loss stays excluded for items (a) and (c).	No change. As per RFE (Clause 9.13).	No amendment.
74	Reliance on reports to Third Parties			Request to add the following clause: "Parties agree that all communication/deliverables/reports provided by the Bidder herein are intended for CCML's internal use only and not for any unauthorized sharing with third parties or reliance by third parties without the Bidder's written consent."	No change. As per RFE . No additional clause is added.	No amendment.

S.No	RFE Section / Clause No.	Page No.	Existing Clause Text	Query / Clarification Sought	CCML Response	Amendment to RFE (revised clause)
75	Disclosure of reports to Third Parties			Request to add the following clause: "Should any Deliverable be disclosed, or otherwise made available, by or through CCML (or at CCML's request) to a third party, CCML agrees to indemnify and hold Bidder, as well as the other bidder's Firms and bidder's Persons harmless against all claims by third parties, and resulting liabilities, losses, damages, costs and expenses (including reasonable external and internal legal costs) arising out of such disclosure."	No change. As per RFE . No additional clause is added.	No amendment.
76	9.14(i), 9.14(iii) - Empanelment Agreement and order of precedence; Disclaimer	32, 2	"Each empanelled agency shall execute an Empanelment Agreement with CCML ... within fifteen (15) days of the issue of the empanelment letter." Order of precedence: "(a) the Empanelment Agreement; (b) the Work Order; (c) this RFE".	The Empanelment Agreement prevails over the RFE and the draft is not part of the RFE. Failure to sign leads to forfeiture of EMD. Request CCML to please share the draft Empanelment Agreement and the draft Non-Disclosure Agreement (Clause 9.8(i)) before the bid due date, and confirm that the Agreement will carry no term that is more onerous than Section 9 of the RFE.	No change. As per RFE (Clause 9.14).	No amendment.
77	10.9 - Code of Integrity; Form 10(a) Sl. 15	34, 45	"Where the estimated value of the empanelment exceeds the threshold notified by CCML for adoption of an Integrity Pact under CVC guidelines, Bidders shall sign the Integrity Pact as part of Cover 1."	Request CCML to please confirm whether the Integrity Pact applies to this RFE. If it applies, request CCML to please share the format, the stamp paper value and the name of the Independent External Monitor.	No change. As per RFE (Clause 10.9).	No amendment.

S.No	RFE Section / Clause No.	Page No.	Existing Clause Text	Query / Clarification Sought	CCML Response	Amendment to RFE (revised clause)
78	Form 6A, Form 6B; BoQ_3819.xls sheets BoQ1 and BoQ2; 7.4(v)	41, BoQ	Form 6B note: "The portal BoQ shall auto-compute column C." The uploaded BoQ has two sheets. BoQ1 lists R1 to R6 at quantity 1 with units "Nos", "mm", "km", "KK". BoQ2 is titled "Form 6B - Rate Card" with weights 4, 6, 6, 12, 4, 1 and the same units. The header carries "Select, Excess (+), Less (-)" and columns for Excise Duty, VAT and Freight.	Request CCML to please (a) confirm that the Bidder enters the man-month rate once in BoQ1 and that BoQ2 picks up the rate and computes the TEP; (b) correct the unit of all six items to "Man-Month"; (c) confirm that the fields "Excess (+) / Less (-)", "Estimated Rate", Excise Duty, VAT and Freight are to be left as they are; (d) confirm that the L1 is decided on the total of BoQ2; and (e) state which sheet prevails if the rate in BoQ1 and BoQ2 differ.	Clarification. No change to Form 6A / 6B. Bidders shall use the BoQ template on the portal without modification and quote the man-month rate (₹, excl. GST) for each of R1 to R6. The rate quoted is per man-month irrespective of the unit text displayed in the template, and the TEP shall be computed as per Clause 7.4(iii).	No amendment.
79	Section 11 - list of Forms	35	The table lists "Form 9 - Performance Bank Guarantee Format" and again "Form 9 - (a) Checklist of Documents; (b) Pre-Bid Query Format". The body carries these as Form 10(a) and Form 10(b).	Request CCML to please confirm that the Checklist and the Pre-Bid Query Format are Form 10(a) and Form 10(b), and that Cover 1 is complete with Forms 1, 2, 3, 4, 5, 8 and 10(a) as listed in Clause 10.5.	Clarification. The second item shown as "Form 9" in the list of forms in Section 11 is Form 10, comprising Form 10(a) – Checklist of Documents and Form 10(b) – Pre-Bid Query Format, as shown in the body of the RFE. The contents of Cover 1 are as listed in Clause 10.5. No other change.	No amendment.

Digitally signed by
Gurumayum Robert Sharma
Date: 21-10-2026 15:07:54

(G. Robert Sharma)
Managing Director

Copy To:

- Chairman, CCML