

OFFICE OF THE  
**CYBER CORPORATION MANIPUR LIMITED (CCML)**

(A Government of Manipur Undertaking)

Regd. Office: 1<sup>st</sup> Floor, Building-1, IT/ITeS - SEZ, Mantripukhri, Imphal East, Manipur - 795002

✓ <https://ccmlmanipur.in/>

**Addendum no. 1 to RFB for Manipur Cyber Security Operations Centre**

<b>Technical Part - Qualification Part A</b>			
<b>S/No</b>	<b>RFB Ref</b>	<b>Clause as per RFB - As Published</b>	<b>Amended Provision</b>
1	Section III - Evaluation and Qualification Criteria  Technical Part	1. (b). i. The Bidder shall have successfully completed at least Three (3) projects in IT/ICT/ Cyber Security/Data Security as Systems Integrator [SI] including supply, installation, commissioning, operating, and maintaining these projects during the last seven (7) years prior to the bid submission deadline.	1. (b). i. The Bidder shall have successfully completed at least Three (3) projects in IT/ICT/ Cyber Security/Data Security - which shall include at least one Cyber Security Operations Centre, as Systems Integrator [SI] including supply, installation, commissioning, operating, and maintaining these projects during the last seven (7) years prior to the bid submission deadline.
2	Section III - Evaluation and Qualification Criteria  Technical Part	1. (f) Bidder must ensure Ministry of Electronics Information and Technology (MEITY) of Government of India's regulatory requirement for Cloud Service Provider (CSP) listed below is met:  - Bidder shall propose Disaster Recovery (DR) services from MEITY empanelled CSP only, and shall submit CSP empanelment certificate, valid as on contract award date. In case the CSP is not empanelled at the time of bid submission, Bidder shall, as part of its technical bid, submit an undertaking to this effect, stating that the empanelment certificate shall be submitted by the Bidder and CSP before the signing of the contract. Bidder need not be empanelled with	1. (f) Bidder must ensure Ministry of Electronics Information and Technology (MEITY) of Government of India's regulatory requirement for Cloud Service Provider (CSP) listed below is met:  - Bidder shall propose Disaster Recovery (DR) services from MEITY empanelled CSP under the Government Community Cloud (GCC) category only, with data centres located within India, and shall submit CSP empanelment certificate, valid as on contract award date. In case the CSP is not empanelled at the time of bid submission, Bidder shall, as part of its technical bid, submit an undertaking to this effect, stating that the empanelment certificate shall be submitted by

		MEITY.	the Bidder and CSP before the signing of the contract. Bidder need not be empanelled with MEITY.
--	--	--------	--

### Technical Evaluation (ITB 32.4) PART B

S/No	RFB Ref	Clause as per RFB - As Published	Amended Provision
3	<p>Section III - Evaluation and Qualification Criteria</p> <p>A.2. "Cyber Security Operations Centre/ Data Security Projects</p>	<p>A.2.1 Experience in Setting up Cyber Security Operations Centre/ Internet Security Operations Centre/ Security Operations Centre projects of similar scope and complexity in Government/ Public Sector Undertaking, where each Project has a minimum value of INR 15 crores, completed during the last 7 years prior to the bid submission deadline.</p> <p>The Bidder shall specify in its Technical Bid as to which total value slab shown in next column has been met by it.</p> <ul style="list-style-type: none"> <li>• One Project - 05 Marks</li> <li>• Two Projects - 07 Marks</li> <li>• Three or more Projects - 10 Marks</li> </ul> <p>Documentary Evidence to be submitted by the Bidder in Technical Part of Bid: Work orders/ Agreement/ Completion certificates issued by Purchaser/ Proof of Delivery"</p>	<p>A.2.1 Experience in Setting up Cyber Security Operations Centre/ Internet Security Operations Centre/ Security Operations Centre projects of similar scope and complexity in Government/ Public Sector Undertaking/BFSI, where each Project has a minimum value of INR 15 crores, completed during the last 7 years prior to the bid submission deadline.</p> <p>The Bidder shall specify in its Technical Bid as to which projects satisfy this criteria.</p> <ul style="list-style-type: none"> <li>• One Project - 05 Marks</li> <li>• Two Projects - 07 Marks</li> <li>• Three or more Projects - 10 Marks</li> </ul> <p>Documentary Evidence to be submitted by the Bidder in Technical Part of Bid: Work orders/ Agreement/ Completion certificates issued by Purchaser/ Proof of Delivery"</p>

<b>Technical Evaluation (ITB 32.4) PART B</b>			
<b>S/No</b>	<b>RFB Ref</b>	<b>Clause as per RFB - As Published</b>	<b>Amended Provision</b>
4	<p>Section III – Evaluation and Qualification Criteria</p> <p>A.2. "Cyber Security Operations Centre/ Data Security Projects</p>	<p>A.2.2 Experience in setting up of Data Security Solutions with Firewall/ Network Security/ Data Security/Patch Management/ VPN setup for Government/Public Sector Undertaking in Northeast India or similar region/country, where each Project has a minimum value of INR 7 crores, completed during the last 7 years prior to the bid submission deadline.</p> <p>The Bidder shall specify in its Technical Bid as to which total value slab shown in next column has been met by it.</p> <ul style="list-style-type: none"> <li>• Two Projects- 02 marks</li> <li>• More than Two Projects – 05 marks</li> </ul> <p>Documentary Evidence to be submitted by the Bidder in Technical Part of Bid: Work orders/ Agreement and Completion certificates issued by Purchaser/ Proof of Delivery</p>	<p>A.2.2 Experience in setting up of Data Security Solutions with Firewall/ Network Security/ Data Security/Patch Management/ VPN setup for Government/Public Sector Undertaking/BFSI in Northeast India or similar region/country, where each Project has a minimum value of INR 7 crores, completed during the last 7 years prior to the bid submission deadline.</p> <p>The Bidder shall specify in its Technical Bid as to which projects satisfy this criteria.</p> <ul style="list-style-type: none"> <li>• One Project- 03 Marks</li> <li>• Two Projects- 04 marks</li> <li>• More than Two Projects – 05 marks</li> </ul> <p>Documentary Evidence to be submitted by the Bidder in Technical Part of Bid: Work orders/ Agreement and Completion certificates issued by Purchaser/ Proof of Delivery</p>
5	<p>Section III – Evaluation and Qualification Criteria</p> <p>A.2. "Cyber Security</p>	<p>A.2.3 Experience in providing SIEM Solution with minimum 10000 EPS for Government/Public Sector Undertaking, where each Project has a minimum value of INR 15 crores, completed/ongoing during the last 7 years prior to the bid submission deadline.</p>	<p>A.2.3 Experience in providing SIEM Solution with minimum 10000 EPS for Government/Public Sector Undertaking/ BFSI, where each Project has a minimum value of INR 15 crores, completed/ongoing during the last 7 years prior to the bid submission deadline.</p>

<b>Technical Evaluation (ITB 32.4) PART B</b>			
<b>S/No</b>	<b>RFB Ref</b>	<b>Clause as per RFB - As Published</b>	<b>Amended Provision</b>
	Operations Centre/ Data Security Projects	<p>The Bidder shall specify in its Technical Bid as to which total value slab shown in next column has been met by it.</p> <ul style="list-style-type: none"> <li>• One Project – 05 Marks</li> <li>• Two and more Projects – 10 marks</li> </ul> <p>Documentary Evidence to be submitted by the Bidder in Technical Part of Bid: Work orders/Agreement and Completion certificates / Proof of Delivery</p>	<p>The Bidder shall specify in its Technical Bid as to which projects satisfy the above criteria.</p> <ul style="list-style-type: none"> <li>• One Project – 05 Marks</li> <li>• Two and more Projects – 10 marks</li> </ul> <p>Documentary Evidence to be submitted by the Bidder in Technical Part of Bid: Work orders/Agreement and Completion certificates / Proof of Delivery</p>
6	<p>Section III – Evaluation and Qualification Criteria</p> <p>A.3. Service Support</p>	<p>A.3.1 Experience in providing post-sales service support in the above context in the Northeast India or similar regions/ countries.</p> <ul style="list-style-type: none"> <li>• Three Projects – 03 Marks</li> <li>• More Than Three Projects – 05 Marks</li> </ul> <p>Documentary Evidence to be submitted by the Bidder in Technical Part of Bid: Work orders/Agreement and Completion certificates / Proof of Delivery"</p>	<p>A.3.1 Experience in providing post-sales service support in the above context in the Northeast India or similar regions/ countries.</p> <ul style="list-style-type: none"> <li>• Two Projects – 03 Marks</li> <li>• More Than Two Projects – 05 Marks</li> </ul> <p>Documentary Evidence to be submitted by the Bidder in Technical Part of Bid: Work orders/Agreement and Completion certificates / Proof of Delivery"</p>
7	<p>Section III – Evaluation and Qualification Criteria</p> <p>A.3. Service Support</p>	<p>A.3.2 Bidder's Service Centre existing in Northeast India.</p> <ul style="list-style-type: none"> <li>• If the Bidder has no existing Service Centre in NE Region, then the bidder's undertaking to establish a Service Centre in NE Region if awarded the contract will</li> </ul>	<p>A.3.2 Bidder's Service Centre existing in Northeast India.</p> <ul style="list-style-type: none"> <li>• If the Bidder has no existing Service Centre in NE Region, then the bidder's undertaking to establish a Service Centre in NE Region if awarded the contract will qualify for scoring</li> </ul>

<b>Technical Evaluation (ITB 32.4) PART B</b>			
<b>S/No</b>	<b>RFB Ref</b>	<b>Clause as per RFB - As Published</b>	<b>Amended Provision</b>
		<p>qualify for scoring - 02 Marks</p> <ul style="list-style-type: none"> <li>If Bidder has an ongoing Service Centre in NE Region- 05 Marks</li> </ul> <p>Documentary Evidence in support of Bidder's service Centre in Northeast Region shall be submitted.</p>	<p>- 02 Marks</p> <p>A reasonable plan for developing/acquiring a Service Centre within one month of signing the contract should be submitted.</p> <ul style="list-style-type: none"> <li>If Bidder has an ongoing Service Centre in NE Region- 05 Marks</li> </ul> <p>Documentary Evidence in support of Bidder's service Centre in Northeast Region shall be submitted.</p>

**(G. Robert Sharma)**  
Managing Director